

HAPPY WANDERERS

Beachfront Holiday Resort

Kelso, KZN Since 1963

RATES 2024 - SELF CATERING

Tel: 039 975 1104 / 1155

Email: reception@hwresort.co.za

Address: 1 Abrams Drive, Kelso, KZN, 4183

1 March 2024 to 28 February 2025	LOW SEASON	MEDIUM SEASON	HIGH SEASON
Children under 4yrs free Tariffs are per night	Remainder of year	20 March to 2 April 14 to 16 June 9 to 11 Aug 2 to 10 Jan	13 Dec to 2 Jan
BACHELOR: Sleeps 4 persons / 1 Vehicle only Sunday to Thursday Friday & Saturday Pensioners: Sunday to Thursday Lower level has 1 double bed and 1 bunk bed. Upper level has 1 double bed and 2 single beds	995 1400 796	1950 1950 1950	2500 2500 2500
1 BEDROOM: Sleeps 4 persons / 1 Vehicle only Sunday to Thursday Friday & Saturday Pensioners: Sunday to Thursday 1 Double bed and 2 single beds	1100 1625 880	2250 2250 2250	2800 2800 2800
3 BEDROOM: Sleeps 6 persons / 1 Vehicle only Sunday to Thursday Friday & Saturday Pensioners: Sunday to Thursday Lower level has 1 double bed, 2 single beds, 1 bunk bed Upper level has 1 double bed and 4 single beds	1400 1925 1120	2650 2650 2650	3450 3450 3450
4 BEDROOM: Sleeps 8 persons / 2 Vehicles allowed Sunday to Thursday Friday & Saturday Pensioners: Sunday to Thursday 1 Double bed, 6 single beds. Deep Freeze, 2 Balconies	1680 2175 1345	3500 3500 3500	4550 4550 4550
LOG CABINS: Sleeps 4 persons / 1 Vehicle allowed Sunday to Thursday Friday & Saturday Pensioners: Sunday to Thursday 1 Double bed, 2 single beds	1450 1850 1160	2650 2650 2650	3350 3350 3350
ALL UNITS ARE FULLY FURNISHED WITH FRIDGE, STOVE AND MICROWAVE. NO TV'S IN APARTMENTS. WE SUPPLY LINEN AND BATH TOWELS. PLEASE BRING YOUR OWN SWIMMING TOWELS AND DISH CLOTHES. BUNK BEDS ARE FOR CHILDREN ONLY. IF BROKEN BECAUSE OF ADULTS SLEEPING ON IT, THE GUEST WILL BE CHARGED. THE APARTMENTS ARE PARTLY SERVICED. THERE ARE CASUAL WORKERS YOU CAN USE AND PAY TO DO DISHES & LAUNDRY. STRICTLY NO DOGS ALLOWED IN APARTMENTS			
Day Visitors visiting guests: Adults		R50pp	
Day Visitors visiting guests: Children 4 to 12yrs old		R30pp	
When getting day visitors, please arrange and pay at office before their arrival. Maximum 6 visitors. No dogs.			
Extra car: Only if parking is available R50 per day or night No extra cars over Peak periods Free parking in our Parking area outside the gate with a security guard and CCTV. Park at own risk. We will tell the person where to park. The permit must be displayed in the windscreen.			
Conference and Special Events: Tariffs upon application.			

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RATES 2024 - CARAVAN PARK

Tel: 039 975 1104 / 1155

Email: reception@hwresort.co.za

Address: 1 Abrams Drive, Kelso, KZN, 4183

1 March 2024 to 28 February 2025 Maximum 6 persons per site Children under 4yrs free Tariffs are per night	LOW SEASON Remainder of year	MEDIUM SEASON 20 March to 2 April 14 to 16 June 9 to 11 Aug 2 to 10 Jan	HIGH SEASON 13 Dec to 2 Jan
1 Person on Site 2 to 47	300	725	1050
2 Persons on Site 2 to 47	400	725	1050
All other sites for 2 persons	450	725	1050
Each additional person extra	100	125	150
Monthly on Site 2 to 47 (1 or 2 pers)	3500	3500	No monthly
Monthly on any other site (1 or 2 pers)	4100	4100	No monthly
Bookings of 3 weeks or longer may not use a grassed Site. Long weekends will be charged at the daily rate and added.			
Pensioners: 1 Pers on Site 2 to 47	250	500	No Discount
Pensioners: 2 Pers on Site 2 to 47	300	600	No Discount
Each additional person extra	100	125	No Discount
Rallies: Only site 2 to 47 (1 pers)	250	500	No Discount
Rallies: Only site 2 to 47 (2 pers)	300	600	No Discount
Each additional person extra	100	125	No Discount
No less than 10 Sites			
Dogs: Per night per dog	35	35	No dogs
Dogs: Per month per dog	400	400	No dogs
Max 2 small dogs. Must be on a leash at all times. Pick-up after your dog. No dogs at the restaurant, pool area or in ablutions.			
Day Visitors: Adults	50	50	Only guest visitors - R50
Day Visitors: Children 4 to 12yrs old	30	30	Only guest visitors - R30
When getting day visitors, please arrange and pay at office before their arrival. Maximum 6 visitors. No dogs.			
Extra car: Only if parking is available	R50 per day or night	R50 per day or night	No extra cars
Free parking in our Parking area outside the gate with a security guard and CCTV. Park at own risk. We will tell the person where to park. If a caravan come on that site, we will ask for the vehicle to be moved.			
Specials: Stay 10 nights - pay for 7 Stay 14 nights - pay for 10 Available all year excludin High season.			
Storage Caravans: R395 per month. We set-up the tent and take it down. We do not pack and unpack the Van.			
Conference and Special Events: Tariffs upon application.			

GENERAL INFORMATION

MINIMUM STAY:	Apartments: 2 Nights over weekends. Camp sites: 1 Night
ARRIVALS & DEPARTURES:	No arrivals after 10.00pm or before 2.00pm , unless by prior arrangement. Check out no later than 10am on the day of departure, unless by prior arrangement. The Unit will be relet after 24 hours unless we are notified of a late arrival.
ACCOMMODATION:	All Apartments & Log Cabins are fully furnished with crockery, cutlery and bed linen except for swimming towels and dish cloths. Breakage charges will be levied for units left in an unreasonable state upon departure. Apartments are partially serviced daily. PLEASE TAKE NOTE: We guarantee a camping site or apartment booked, but not a specific number. No sleeping in vehicles allowed!
MAXIMUM PERSONS:	The maximum number of persons specified is strictly enforced, however an extra person may be allowed to <u>stay over at an extra charge of R 400 per night BY PRIOR ARRANGEMENT AND AT THE DISCRETION OF MANAGEMENT.</u>
GROUPS:	<u>REGRET NO SINGLE, TEENAGE GROUPS AND GATHERINGS FOR BIRTHDAYS UNDER 25 WITHOUT MANAGEMENT PERMISSION.</u>
DEPOSITS:	Deposits are required to be lodged with the Resort within 72 hours of initial reservation to confirm one's booking. A minimum deposit of 50% of accommodation is required. Accommodation over R20 000, a minimum of a R10 000 deposit. PLEASE NOTE: Should your deposit not be paid within 72 hours, the computer system will automatically cancel your booking without notification.
PAYMENT:	Bookings need to be settled in full on day of arrival. Late arrivals must settle accounts on the next day before 9h00.
CANCELLATION:	Once your reservation has been confirmed and secured with a deposit, Happy Wanderers Holiday Resort (Pty) Ltd reserves the right to apply cancellation fees against the deposit. <ul style="list-style-type: none">• Cancellations received 30+ days prior to arrival – R500 admin fee deducted from the deposit.• Cancellations received 29 to 22 days prior to arrival - R500 or 25% cancellation fee, whichever the highest.• Cancellations received 21 to 7 days prior to arrival - R500 or 50% cancellation fee, whichever the highest.• Cancellations received 6 days prior to arrival date - 100% cancellation fee (being the full deposit paid) Should you fail to arrive - 100% cancellation fee (being the full deposit paid). Likewise, should you vacate the resort prior to the end of the booking period, no refund will be paid to you.
VEHICLES:	Only 1 vehicle is permitted per Camp Site or per Apartment. 4 Bedroom Apartments permit 2 vehicles with 2 parking's. A 2nd vehicle may be parked free of charge in our parking area outside the main gate. OR, a campsite may be hired at our normal site rate. Vehicles found in the Resort without a permit displayed in the vehicle, or not parked on their site or designated parking area, will be fined an amount equal to the site rate. Wheels may be clamped.
WHEELCHAIRS:	Regrettably, we are not wheelchair-friendly at the moment, but we are actively working towards becoming more accessible in the future.
DOGS & CATS:	No dogs or cats allowed in apartments whatsoever. Small dogs are permitted on camping sites during low season at an additional charge of R35 per dog. They need to be on a leash and owners need to clean-up after them.
TARIFFS:	All prices are subject to alteration without notification. All prices include VAT.

TERMS & CONDITIONS

Happy Wanderer's amenities have been designed for your comfort and convenience therefore we request that you observe the following rules made for the benefit of all our Guests. They are based on normal good behaviour and no difficulty should be experienced in keeping them.

1. RIGHT OF ADMISSION AND CONTINUED OCCUPATION IS STRICTLY RESERVED

Should you or one of your parties (including child), conduct your/themselves in a manner which is, criminal or, in the sole opinion of Resort Management, unacceptable, you and your party, will be directed to vacate the resort, without reimbursement. Should you, or any person (including child), in your party, or under your booking cause any damage or loss to Happy Wanderers amenities, property or equipment, you confirm you will be liable for the costs incurred by the replacement or repair of the amenity, property or equipment.

2. Conduct which constitutes a criminal offence, which occurs on Resort premises, will be reported to the SAPS.

3. Day Visitors admission, R50 per an adult and R30 per a child under 12, No dogs or cats. Vehicle to be parked outside in main parking.

4. Any outstanding amount of booking is payable in full on arrival. NO REFUND/CREDIT under any circumstances for late arrivals and early departures.

Only cash, debit and credit cards accepted excluding American Express. No cheques.

5. Always keep the Resort clean and neat. Proper disposal of refuse and garbage in the specially provided receptacles is important.

6. **NO LOUD MUSIC, NOISE, OR PARTIES DURING THE DAY OR AT NIGHT** in apartments, on campsites, or in common areas like the pool and beer garden.

6.1 **ALL NOISE MUST CEASE BY 10 PM** (including loud talking and laughing - if your neighbour can hear it, it is too loud) **MUSIC PLAYED FROM MOTOR VEHICLES AND COMMON AREAS (POOL, BEER GARDEN, BEACH) IS STRICTLY FORBIDDEN.** Please contact the security guard at the boom gate with any complaints.

7. **No washing to be hung around apartments or camp sites - only beach towels permitted.** Washing lines are provided in the laundry areas.

8. **PLEASE NOTE: Swimming in the ocean and pools is strictly at own risk. Children to be always supervised by a water safe adult.** There are no shark nets. Currents and riptides are treacherous.

9. As per the Seashores Act, **NO MOTORISED** vehicles will be permitted on the beach without managements and municipality permission.

10. All Flora and Fauna are protected and may not be cut or damaged.

11. **Chinese lanterns and all fireworks including crackers are totally prohibited by Municipal bylaws.**

12. Fires & braais on the beach are completely prohibited.

13. Umbrellas/Gazebo's left unattended overnight on the grass area around the pool area will be removed. The grass area is for all guests to enjoy and is on a first come first serve basis and may not be booked.

14. Only porous ground sheets may be used on the grassed caravan sites.

15. Electrical appliances to be kept to a minimum.

16. Bicycles allowed on the resort roads only. **No bikes, scooters, skateboards or roller-skates permitted around the pool, restaurant, OR INFRONT OF THE APARTMENTS. No Riding after 7pm**

17. **A COMPULSORY R100 refundable boom access token MUST BE OBTAINED** from Reception upon arrival.

18. Happy Wanderers Holiday Resort & the area of Kelso geographically **receive little to no cellular network coverage.** We do however offer as a service to our guests **free Wi-Fi connectivity at the Restaurant, Bar, Shop and Reception.** We are continuously exploring all available options to extend connectivity to more areas of the Resort.

19. The physical address specified at the top of the Rate sheet constitutes the address at which all legal notices will be sent.

20. This Company and Management accepts no responsibility for deaths, injury or illness sustained or suffered by any person, or theft, loss or damage to property occurring within or arising from a visit or visits to the Resort. However caused and whether allegedly due, to the negligence of the Company or it's servants or agents, or arising from the use of the facility.

21. Due to limited space, we are unable to document all our rules in writing. Therefore, our management will address common-sense rules with guests if they happen to violate any unwritten guidelines. Management holds the final decision in all matters.